

## MARIO EMOND – SENIOR ASSOCIATE

Mario is an engaging and committed facilitator with over ten years of experience. Mario takes a very learner-centred approach to training. He emphasizes participation, self-awareness and practical, pro-active strategies for dealing with the issues at hand. He is experienced in all phases of the learning experience, from the assessment of training needs to the identification of learning objectives to the design of learning cycles and road maps and finally to delivery and evaluation.

Mario presently delivers over 75 training/orientation interventions a year for Graybridge Malkam to individuals from all sectors of the economy.

In his work for Graybridge Malkam Mario has:

- Facilitated focus groups with newcomers to Canada for federal, provincial and municipal governments.
- Facilitated diversity awareness to improve the competencies of all employees for a federal government department.
- Facilitated pre-departure workshops, on-arrival orientation, and pre-return briefings debriefings and re-entry workshops to foreign civil servants, RCMP officers, DND reservists, election observers, youth interns, etc.
- Facilitated pre-departure training for an international mining company, employees and their families before moving overseas.
- Facilitated the training of 1500 employees in “A Policy is Not Enough: Promoting a Respectful Workplace” for a primary manufacturing company.

Mario’s work has also included research, evaluation and analysis of training programs for numerous public and private sector clients. He has worked and lived in Uruguay, Jamaica and Indonesia and has studied in Spain. Additionally he has explored over 15 nations in his travels. He holds a Bachelor’s Degree in Administration from the University of Ottawa, a Certificate in Adult Education from Saint Francis Xavier University, and an Intercultural Communication Certificate from the University of British Columbia.



### Participant feedback:

« Formation bien structuré, animateur hors pair, il a réussi à nous tenir intéressé. »

“Mario was excellent, calm manner and gentle teaching style was much appreciated!”

“Mario Emond was a fantastic instructor, kept the discussions moving and was very informative.”

« Les habiletés de facilitation de Mario ont permis à la ville d'Ottawa de recueillir des commentaires très clairs des participants des groupes focus. Les participants étaient très confortables en sa présence et étaient encourager à s'exprimer sur les sujets importants dans un climat de confiance. Sa capacité de résumer et de clarifier lorsque c'était nécessaire, ont permis aux participants de se sentir valoriser tout au long de l'exercice. »

Suzanne Gagnon  
Manager, Labour Market Integration  
City of Ottawa